



Liaison Officer (LNO) Training or Train-the-Trainer Course

Course Description: A basic operational training or train-the-trainer (TTT) course of approximately 24 hours designed for the Joint Force Headquarters-State (JFHQs-State) and JTF/TF/Unit Liaison Officers (LNOs). The course is centered on the LNO “core competencies”, the basic operational functions that every LNO needs to be proficient on to accomplish effective interagency coordination at the local, state, and/or federal level for Defense Support of Civil Authorities (DSCA) operations. The course focuses on the practical application of both the operational and administrative requirements needed to establish and execute an effective Liaison Officer (or NCO) training program. At the conclusion of the course the student will have the foundation necessary to plan, execute, and maintain an LNO training program. This course can be tailored to support specific state National Guard, Emergency Management Agency (EMA), or other agency LNO training requirements.

Prerequisites: Students should have an AKO username and password and be familiar with the collaborative software used by and between their National Guard JOC and State Emergency Operations Center. Students are also encouraged to complete the following on-line FEMA Courses: IS-100.b, 200.b, 700.a & 800.b and be familiar with basic instructional techniques.

Target Audience: Soldiers/Airmen who will be developing/executing an LNO training program, or who will serve as an LNO.

Course Learning Objectives: Based on the host command’s requirements, the Program of Instruction objectives typically include the following:

1. Explain the basic civil emergency management, and the National Guard Domestic Operations framework and concept of operations.
2. State the mission and the practical, doctrinal roles, responsibilities, knowledge, skills and attributes of a National Guard LNO within an interagency environment.
3. Describe the practical application of the tools, tactics, techniques and procedures (TTPs) used by LNOs to manage information, maintain and promote interagency situational awareness (SA), and facilitate timely, accurate requests for information/assistance and resources, originating from interagency partners.
4. Demonstrate an understanding of the knowledge, resources and skills necessary to plan, resource, train, execute, and maintain an effective LNO training program that results in a cadre of qualified professionals, ready to serve as LNOs in a complex, interagency environment.

For scheduling and general information please contact the Domestic Operations Training Team at DOTT@iifdata.com

As of: 24 February 2015